1. Previous Minutes: 27 April 2017
   1.1 Minutes of the previous meeting held 27 April 2017 deemed true and correct.

2. Matters Arising
   2.1 Review NHCC volunteer members position description ALL
   2.2 Review NHCC members’ interest areas and add to organisation chart ALL
   2.3 Check with Corrina if link to completed application forms was sent to NHCC; also send out details on Monday Kevin DONE
   2.4 Send a copy of the recruitment advertisement to NHCC Kevin DONE
   2.5 Charge ‘volunteer’ wording in the NHCC ToR Margareth DONE
   2.6 Respond to Adair Watson, advising her to contact the QID for consumer representative for Patient Hand Hygiene project, Kevin (May has put her hand up for this role) DONE
   2.7 Discuss consumer representative process with Cristina Ross from QID Margareth
   2.8 Advise Anna McKernan that Kevin and Kathy are interested in joining Shared Care Consumer Advisory Group (re: Whanau Tahi) Kevin (Anna McKernan not involved with the SCCAG Corrina forwarded Kevin and Kathy’s Sadgrove contact details to Jo Fitzpatrick) DONE
   2.9 Send Partners in Care Policy to NHCC to review; table for next month’s meeting Margareth – Policy sent
post-meeting Corrina to add to agenda – June meeting

2.10 Present Partners in Care survey findings at next month’s meeting Margareth – Corrina to add to agenda, carried over until June meeting as Margareth has given apologies for the June meeting.

3. Patient Experience Feedback – Keri Linklater

3.1 Keri presented on Patient Experience feedback, there has been 3 keys things that have come from the adult bedside ipad survey:

3.1.1 **Wayfinding**, signage and ability to find your way around the hospital, if the council should be asked to be involved there would be some expectation that there would be a timeframe on implementation,

3.1.2 **Mixed gender rooms**, monitoring this through trendcare and feedback will go to clinical governance board,

3.1.3 **Ambient environment, noise, lights and heating**, a project will be running where they give out sleep packs to help patients rest easier at night. These will be tested on a ward.

3.2 The Children’s ward survey was interesting, parents wanted:

3.2.1 **Fruit availability**, parents are happy to pay for it,

3.2.2 **The chairs**, next to the beds are not comfortable to sleep in.

Debbie asked how widely used is our partners in care policy. She noted that there were some concerns about having male partners in care staying on wards and the number of people staying when Debbie visited another DHB practising PIC. Debbie asked if there were any issues here. The bedside survey asks two questions relating to visiting and partners in care; 1. Has the hospital allowed visiting by your family/whanau as you would like? 2. Have you been asked if you would like to nominate a partner in care ie, someone to support and be with you outside of visiting hours? On average we score close to 100% for question one and around 40% for question two.

We recently surveyed family/partners in care and there was no indication that people were having trouble accessing the wards outside of visiting hours. Keri is unaware of any issues. Policy is due for renewal and looking at whether we need to change some of the terminology. Debbie suggested that some of the patients be interviewed about the PIC and others staying in the same room. There are some concerns around this and would be really interested to know how it is going. Mike said there is an opportunity to put a question into the bedside survey. Mike hasn’t seen anything come through around having a PIC staying overnight. Margareth did mention that the branding PIC wasn’t widely understood. Debbie was quite surprised at the negativity around this.

3.1 It took 6 months after the 15 Step Challenge to see any changes at the ED entry and it was disappointing to see what changes where done. Mike said an arrow on the floor that takes you to all departments would be good and was one of the original recommendations from the 15 Step Challenge. There has been a lot of discussion around this, it is simple and would make a difference. Kevin found Auckland DHB good to navigate. **Recommendation**: NHCC fully supports the idea of floor signage in the immediate to near future.

3.2 Mike said in the UK they are fined if there is a breach of putting mixed genders into rooms. This is really a question of trying to strike a balance but there could probably do more done around this issue. As soon as you are not doing something acute with the patient you should start moving them around to a more appropriate room.

3.3 Keri was asked if she had passed comments onto Deb Borovich around fruit and after hour’s food being made available for people on the wards. They want to see the lease out on the machine outside of ED. There are some ideas in the pipeline, and fruit baskets on the ward would be good, but there are issues around who collects the money etc. Keri mentioned that she had discussed some ideas with both Deb Borovich and the operations manager for child and maternal health.

4. Conflict of Interest

4.1 There was no new conflicts of interest to report.
5. **Topic of the Day – Open Forum**

5.1 The NHCC recruitment advertisement will be going out shortly to be advertised monthly. Kevin has taken out the close out date and the mention of a volunteer role, this will be a rolling advertisement.

5.2 Mike heads back to the UK at the end of July. The conference he went to was mixed, there was not so much about patient centred care. They focus was more on how to make sick people well and not looking at how to keep the well person from getting sick. A lot of healthcare needs to go into preventing preventable illnesses. How to keep a population healthy rather than treating them when they are unwell. The challenge is finding which things to do and what gives you the best results. We want to be able to put the population in a position to take care of their health, and getting whole communities to understand that if they are healthy they can enjoy a well lifestyle. Social awareness plays a part, some people are unaware of what is available. Mike is looking at a different approach around helping people look after themselves and promoting health so they don’t get sick to start with. Kevin said young mums these days seem to understand more about the importance of good food to what they did years ago. Julie said there are still some kids at school having trouble focusing and they are bringing cake for lunch everyday. Child poverty is responsible for a lot of this. Breakfast clubs are great in schools, gardens in schools etc. People need to understand what the labels on the food means. We need to find things that make the biggest difference for the less cost and tackle these first. Mike is away for 5 weeks and will come back with a plan to share with the NHCC. The council can also look at championing this cause. If you give patients the choice of what they can have in the way to tests and treatment and they understand their options, you end up spending less money. Some people don’t understand that the choice is theirs around what tests and treatment they want. Advanced care plans do help with knowing what family members want if they are unable to speak for themselves. **Action Plan**: Kevin going to send around stats from central DHB around how many people had care plans, wills etc.

5.3 Kathy said Ngati Hine no longer employ anyone who smokes.

5.4 Julie attended Child Health Meeting.

5.5 Debbie went to see new trolley system in Rotorua for the food tender process. In Rotorua noticed the signs where very simple, free parking and nice new wards.

5.6 Kathy Diamond was at the 5.30am and 9.30am ceremonies for the turning of the sod at BOI redevelopment. There was a good crowd for both occasions. Met with Harold and was able to discuss more around the structure of the Maori directorate and how the Maori patient will feature in the new structure.

5.7 Kevin went to Maungaturoto to the new build dementia wing, (which isn’t built yet) spoke with Jonathon Coleman around dementia and hoped to catch up again with Jonathon in Auckland. Within 5 miles in every direction of this new site, there are 40 known people with dementia. Maggie Barry ended up taking Jonathon Coleman’s place in Auckland so Kevin was able to catch up with Maggie. He sat with Bill English in the Koro lounge and talked about more money at the front end for dementia. Three ministers in three days they all knew about the Dementia Impact report that had just been released and acknowledged the issue around low paid support workers.

5.8 Nick’s article on the front page of the advocate was really good. People see the raw dollars and it wasn’t till you read Nick’s side it put a whole new perspective on it. Very easy for extra money to have a spin on things.

6. **Other Agenda Items**

6.1 Reporting – Council report to ELT via monthly meeting minutes including any recommendations. At the end of each meeting there should be 2-3 agreed key messages that NHCC want the organisation to hear. **Recommendation**: NHCC fully supports the idea of floor signage to help with way finding in the immediate to near future.

6.2

7. **Meeting Closed: 7:17pm**
### Actions

<table>
<thead>
<tr>
<th>Description</th>
<th>Responsible</th>
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</thead>
<tbody>
<tr>
<td>Review NHCC volunteer members position description</td>
<td>All</td>
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</tr>
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</tr>
<tr>
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<td>Margareth Corrina to add to agenda</td>
</tr>
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<td>Kevin going to send around stats from central DHB around how many people had care plans, wills etc.</td>
<td>Kevin</td>
</tr>
</tbody>
</table>

**Next Meeting:** 5.00pm, Thursday 29 June 2017

**Venue:** Waipoua Meeting Room, Tohorā House
## Northern Regional Telehealth

We are looking for a Northland consumer representative to represent Northland and the Northern Health sector on a regional project to find a clinical videoconference solution as part of our telehealth programme. Although which area(s) will be worked on, I expect that specialist clinical telehealth use in an urgent and hospital setting is needed. I expect each specialist to estimate 4 hours per month over the next 6 months. Meeting attendance can be remote (phone or videoconference) with some contact time here at the hospital ideally. The project is called Northern Regional Telehealth which has a patient/facing element. Apart from direct contact via the technology to do consultations to patients in their home.

### Action
- Start: 15 June
- End: 30 June
- Frequency: monthly

### Contact
- Cheryl Edmonds 021 150 9388
- corina.sadgrove@xtra.co.nz

### Assignees
- Corrina Sadgrove
- Chelsea Edmonds
- Kevin Salmon

### Notes
- This is a NDHB quality account around the reduction in readmissions.
- Involvement of 5 days prior to the scheduled meeting.
- Information and data is shared.
- This list will be ongoing.

## 004/17 Reimbursement of patient transport in the NHCH sustainability committee meeting

### Action
- Start: 11 August
- End: 30 September
- Frequency: quarterly

### Contact
- Chelsea Edmonds 028 535
- corina.sadgrove@xtra.co.nz

### Assignees
- Corrina Sadgrove
- Chelsea Edmonds
- Kevin Salmon

### Notes
- This is an ongoing project as part of the customer experience.
- This list will be ongoing.

## 01/16 Reduction of Reap AUS Readmissions

### Action
- Start: 11 September
- End: 31 October
- Frequency: ongoing monthly

### Contact
- Chelsea Edmonds 028 535
- corina.sadgrove@xtra.co.nz

### Assignees
- Corrina Sadgrove
- Chelsea Edmonds
- Kevin Salmon

### Notes
- This is an ongoing project as part of the customer experience.
- This list will be ongoing.
23/10/15  Maternity Clinical Governance Group  Focus is on ensuring appropriate maternity services which meet the needs of our Women, babies and Whānau. Consumer input within these meetings to guide this is critical.

Kevin  Keri Sadgrove 021 081 43744, email keri.sadgrove@nhco.org.nz

Tania Moraray 021 741 252  email taniamor@whangenu.org.nz

Meeting 1st Tuesday of each month from 1.00pm to 3.00pm

Tohora House  Parking and Honourarium will be arranged

27/09/15  Quality Improvement Directorate  Ressubploted 1-2 consumers to attend QIC monthly meetings and provide input in issue scours review and other projects as required. Happy for this to be rotated among council members.

Keri  Bryan Vickers 04 435 5735, 021 445 330 email danelinfo@mac.com

2.5-hour monthly 2nd Thursday of month from 9: 11.30am

2nd Floor conference room  QED TOR to be provided. Brian to attend or arrange tele-meetings.

Christine Ross (Quality manager) 021704618

30/01/15  Ohura C3 - Neighbourhood Homes  Breakfast at Petewhari Mano, NHRC Care Select Launch - both project aims to support primary health care to become better connected.

Debbie and Marilyn  Kevin Salmon 021 774 828 email kevin.salmone@alzheimers.org.nz

Monthly 3 or 4th Tuesday from 12.00pm to 2.00pm

Trinity Church  Ongoing monthly meetings

Jenne Moore  Project Manager 021 452 614

30/01/15  Hand Washing Steering group  Hand Washing Meetings: held every 2nd Tuesday of the month (next 8th Feb). Please checking if May is required for every meeting.

Kevin  May Seager 021 228 5352 email management@pc.com

Every 2nd Tuesday of the month.

Ongoing monthly meetings

Pemila Raddi  Clinical Nurse Specialist, Infection Prevention and Control 04 454 522 434 407 and 2722

3/05/16  Partners In Care  Provide planning and development of toolkit for implementation of partners in care policy

Keri  Keri Sadgrove 021 081 43744, email keri.sadgrove@nhco.org.nz

Debbie Walker 027 277 3895 email debb.wel@nhco.org.nz

Thursday 24 March 11.30 to 12.30pm

Assessing further meetings to be booked

Ruapekapeka Room

Keri Linklater  Projects coordinator 021 518 037

25/02/16  Telehealth steering group  Bi-monthly meetings r other pieces of work as necessary eg. feedback on document and policy review

Keri  Tania Moraray 021 741 252  email taniamor@whangenu.org.nz

Meets Bi-monthly  Wednesday 7 Sept 11.30 to 12.30pm

Medical Outpatients Meeting Room and via VC

Interested in technology would be helpful but not essential

Roy Davison  (Telehealth Programme manager) 021 470 860

27/08/15  Telehealth steering group  The consumer input is a key platform from which planning principles are developed and through which consumers inform the development of a national telehealth programme. The members of the steering group are representatives from consumer organisations and Whānau groups. The group is tasked with engaging with consumers who want to be involved and ensuring that consumer input is valued.

Lyn Rostern, Pumahaupapanga, Shortland  Kevin Salmon 021 774 828  email kevin.salmone@alzheimers.org.nz

One-off attendance 7 February 2017, 10.30-12.00pm

St John Ambulance Station, Western Rd Drive Whangarei

Classroom 1

Free parking is available on the St John's campus.

Lyn Rostern 0446 203 or extension 8443

Cancelled

1. NHCC members to participate in 15 steps challenge in W14 (trauma) and W3 (surgical) - ideally with limited preparation (eg, feedback on document and policy reviews)

Keri Linklater  Julie Heke 021 448 420 email heke掣@alzheimers.org.nz can make after 1.00pm

Kevin 021 774 828 email kevin.salmone@alzheimers.org.nz

Kathy Sadgrove 021 081 43744, email keri.sadgrove@nhco.org.nz will be back up

Possible dates are Tuesday 11th or Wednesday 12th-Aug. Time commitment is between 2 and 3 hours including pre-readings

Whangarei hospital

Yes

Keri Linklater

Cancelled

Looking for consumers to share their stories/examples of interactions with doctors (either as staff or consumer) and describe what it is from your perspective that made the interaction a good one.

Keri Linklater  Julie Heke 021 448 420 email heke掣@alzheimers.org.nz

Kevin 021 774 828 email kevin.salmone@alzheimers.org.nz

Kathy Sadgrove 021 081 43744, email keri.sadgrove@nhco.org.nz

1 hour session on either 11 April or 4 May from 12:15 – 1pm plus preparation time (estimated 45 minutes)

Infection control unit & dementia Community Care Unit (DCU) as well

IoHa and parking exemption will be arranged

Keri Linklater with 60588 or 021518097

Consumer participation in a 15 Step Challenge at Whangarei Hospital  15 Steps challenges forms the 'first impressions' section of tracer audits and aim to highlight what works well and any possible areas for improvement from the patient's perspective.

Keri Linklater  Liz Cassidy-Nelson 021 454 4022 email heremaia1@xtra.co.nz

Julie Heke 021 448 420 email heke掣@alzheimers.org.nz

Kevin 021 774 828 email kevin.salmone@alzheimers.org.nz

Kathy Sadgrove 021 081 43744, email keri.sadgrove@nhco.org.nz will be back up

1 hour session on 11th of November + 30 minutes

TBC

Honourarium payment and exit ticket will be arranged

Keri Linklater with 60588 or 021518097

Feedback on System Level Measures Plan  To read summary and draft plan on the System Level Measures plan, feedback by 1 November. Send to NHCC, 18 October.

Comma

1 November

Comma

Consumer participation in 15 Steps Challenge in SCBU (Special Care Baby Unit)  15 Steps challenges forms the 'first impressions' section of tracer audits and highlight what works well and any possible areas for improvement from both a quality improvement and consumer perspective. Reports are sent to staff and management from the participating departments.

Keri Linklater  May Seager 021 228 5352 email management@pc.com

Kate Raynor 032 352 0977

TBC - aiming for the first week of December (Thursday 1st - Thursday 8th)

Whangarei hospital, SCBU

IoHa and parking exemption will be arranged

Keri Linklater 021 518 037

Participation in the 15 step challenge for the medical sub acute unit as part of the tracer audit. The members of the tracer group are: Bridget Connolly, Keri Sadgrove, Michaela Match and Brian Vickers. Они will be asked to participate in the challenge prior to starting the audit. There is space for one more consumer if available, please ask Brian to this.

Keri  Bryan Vickers 04 435 5735, 021 445 330 email danelinfo@mac.com

20th October - 1 hour prior to the tracer audit commencing

TBC

Will arrange IoHa

Keri 021518097 or with 60588

01/09/16  15 Steps challenge - this will be an all day day trip to Whakatane Hospital to participate in the challenge. The challenges allows us to bring a non-clinical consumer perspective to the process of understanding the patients journey. The consumers will be fully involved in the tracer audit report provided to staff management of the district hospitals.

Keri Linklater  Kathy Sadgrove 021 081 43744, email keri.sadgrove@nhco.org.nz

Kashi Hospital

TBC - aiming for week of 28-30 September

Whangarei hospital and back will be provided + back up.

Keri Linklater with 60588 or mobile 021518097

19/08/16  CPHAC Meeting  Presentation to the CPHAC meeting

Sam  Kevin Salmon 021 774 828 email kevin.salmone@alzheimers.org.nz

10 September at 8.00am do not need to stay for the whole meeting.

Wapuuc Meeting, Tohora House

Comma Davie

Exported on 30 May 2017 1:45:43 PM NZST Page 2 of 4
**Consumer representative for the NHIR (Northern Electrification Health Record) consumer group.**

The NHIR project includes an advisory working group of consumer engagement staff and experienced consumer advocates. The working group will consist of a wider pool of consumer subject matter experts (SMEs). Consumer representatives will be selected based on the clinical, administrative, business and technical aspects of an EHR. Those groups may also raise some questions that need consumer input. All the working groups report to a coordinating Programme Steering Group. The Consumer Working Group is led by the project’s independently chaired Consumer Lead and the Director of the programme team. It will have between 10 and 15 members. Consumer representatives will be identified by the project and the various groups will select the consumer representatives to sit on the working groups. Consumer representatives will be asked to sit on the programme management board.

**Attention**

**Brought to**

**Date**

**Request**

**Comment/Action/Outcome**

**Reported By**

**Member Assigned 1**

**Member Assigned 2**

**Member Assigned 3**

**Time/Date commitment**

**Venue**

**Additional information**

**NDHB staff contact**

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25/02/16

Consumer representative for the NHIR (Northern Electrification Health Record) consumer group.

The NHIR project includes an advisory working group of consumer engagement staff and experienced consumer advocates. The working group will consist of a wider pool of consumer subject matter experts (SMEs). Consumer representatives will be selected based on the clinical, administrative, business and technical aspects of an EHR. Those groups may also raise some questions that need consumer input. All the working groups report to a coordinating Programme Steering Group. The Consumer Working Group is led by the project’s independently chaired Consumer Lead and the Director of the programme team. It will have between 10 and 15 members. Consumer representatives will be identified by the project and the various groups will select the consumer representatives to sit on the working groups. Consumer representatives will be asked to sit on the programme management board.

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**Member Assigned 1**

**Member Assigned 2**

**Member Assigned 3**

**Time/Date commitment**

**Venue**

**Additional information**

**NDHB staff contact**

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11/02/16

An additional consumer representative to sit on the PCCS steering group - L.0 will remain memoired for the new group being formed.

This is a consumer advisory role and their feedback will contribute to discussions around the planning and delivery of patient and whanau centre care

Kevin

Lyn Rostern

Kevin Salmon

021 748 826

Tuesday 13 October from 2.00pm to 3.00pm

Tuhora House, Whangarei

Meeting room

Will call you to discuss

Keri Linklater

kerralinklater@northlandhdh.org.nz

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13/10/15

Health and Service Information Meeting

Consumer input on the different Health Information services available

Jen Moore

201 430 391 email mel@ktnz.net

Kevin Salmon 021 748 826

Wednesday 10 August 2016 from 2.00pm to 3.30pm

Tuhora House TBC

Sarah Hunt 021 450 793 or 8.30am;
sarah.hunt@northlandhdh.org.nz

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09/06/16

Stroke Consumer Workshop - Allardia solutions meeting with staff.

This meeting is follow up from our two initial stroke consumer meetings, initial request for attendance at the 4th Whangarei Stroke Consumer Workshop and this is the next phase.

Lyn Roseland

Martin Edwards 021 430 391 email mel@ktnz.net

Tuesday 29 June, 9.30am to 12.30pm

Kawakawa

Lyn Roseland 021 446 203 and 470 000 and 8424

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14/03/16

CRS Senior Service No contact needed

Looking for people to interview as part of the Māngere Medicine Outcomes Number 6 which relates to pros and cons of treatment and care received.

Ian Hartley-Dade

Kevin Salmon 021 748 826 email mel@ktnz.net

Telephone interview

Lucile Tremain 027 705 0400

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25/02/16

Participate on a 15 steps workshops in ED - Whangarei takes 1.5 hours and will include some background reading prior to challenge day.

Feedback is reported back to ED staff with the expectation that an action plan will be developed to implement appropriate changes

Kevin

Martin Edwards 021 430 391 email mel@ktnz.net

Kevin Salmon 021 748 826

10-12 hours

Mike Salmon

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08/03/16

MOH/HP Strategy

All public is invited to an informal discussion on the future Health of Older People strategy.

Lyn Roseland

Martin Edwards 021 430 391 email mel@ktnz.net

Wednesday 9 March 5pm to 6pm

Forum North

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18/12/15

Ian Hartley-Dade

Consumer speak about their experiences and how they would see the future of community pharmacy? Event is to provide consumer feedback for a future agreement. They want the event to put together partners from across primary care – including consumers – to have a workshop style event.

Connie

Martin Edwards 021 430 391 email mel@ktnz.net

4.00pm to 7.00pm

BSO Golf Club, Golf View Road, Kerikeri

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21/01/16

Consumer feedback on new signs for ED – to be collected during a brief stop from main car park to ED reception

Contribute to the completion of ED renovation specific to signage

ED renovation project group

Debbie Walker 021 277 3985 email debbie.walker@ktnz.net

Kevin

Kathy Sadgrove 021 430 391 email mel@ktnz.net

4.15 - 4.45pm

Whangarei hospital

N/A

Keri Linklater

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24/08/16

 Alison

15 Steps Programme - Oncology

Alison Davis

Lori Company-Nelson 021 430 4022 email lori@ktnz.net

1.5 hours

Jim Caneey Centre

TBC

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23/10/15

Stephen Kelly, MOH

Feedback on the NH Health Strategy, the draft Strategy will be published in early November with consultation running from 27 Oct to 4 Dec released

Kevin

Kathy Sadgrove 021 430 391 email mel@ktnz.net

4 November 3.00pm to 4.30pm

Whangarei Meeting room

Liane Penney

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29/01/15

Visitors Policy

Review of policy and family presence policy

Alison Davis

All

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<table>
<thead>
<tr>
<th>Status</th>
<th>Date (if relevant)</th>
<th>Request</th>
<th>Comment</th>
<th>Requested By</th>
<th>Member Assigned 1</th>
<th>Member Assigned 2</th>
<th>Member Assigned 3</th>
<th>Time/Date commitment</th>
<th>Venue</th>
<th>Additional information</th>
<th>NDHB staff contact</th>
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</thead>
<tbody>
<tr>
<td>07/09/15</td>
<td>Sexual Health Planning</td>
<td>30min prep. 28/09/2015 9:00am to 12:30pm, 1 hr reading/reflection and mid-end of November 3 hrs</td>
<td>Kevin</td>
<td>Kevin Salmon (021 774 828 email <a href="mailto:kevin.salmon@alzheimers.org.nz">kevin.salmon@alzheimers.org.nz</a>)</td>
<td>Brian Vickers (021 436 5735, 021 445 350 email <a href="mailto:dbandad@mac.com">dbandad@mac.com</a>)</td>
<td>30 minute prep 3 hrs 29 September 1 hr reflection 3 hrs mid-November</td>
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<td>Status Quo contracting out catering or laundry services they will stay</td>
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<tr>
<td>25/06/15</td>
<td>Palliative Care Workshops</td>
<td>Open to anyone if able to attend</td>
<td>Kevin</td>
<td>Kevin</td>
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<td></td>
<td>Attend forum once HQSC has approved 25-25 September</td>
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<tr>
<td>25/06/15</td>
<td>Advanced Care Planning for Maori</td>
<td>Invitation for any members wanting to view the ward with any comments around their 15 Step Challenge</td>
<td>Denisa</td>
<td>Denisa Wateane</td>
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<tr>
<td>25/06/15</td>
<td>Outsourcing of Catering Services</td>
<td>Update given by Alan Davis, the NDHB will not be contracting out catering or laundry services they will stay Status Quo</td>
<td>Marilyn</td>
<td>Marilyn Edwards 021 435 391 email <a href="mailto:me539@xtra.co.nz">me539@xtra.co.nz</a></td>
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<tr>
<td>25/06/15</td>
<td>APAC Forum</td>
<td>HOSC has sponsored spots, recommended Debbie Walker to attend the 4th A PAC forum, Asia Pacific</td>
<td>Kevin</td>
<td>Debby Walker 027 277 3995 email <a href="mailto:debby.w@hhs.co.nz">debby.w@hhs.co.nz</a></td>
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<td>Attend forum once HQSC has approved 25-25 September</td>
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<tr>
<td>25/06/15</td>
<td>Wellington Conference</td>
<td>MCH supporting Kevin to attend</td>
<td>Kevin</td>
<td>Kevin Salmon (021 774 828 email <a href="mailto:kevin.salmon@alzheimers.org.nz">kevin.salmon@alzheimers.org.nz</a>)</td>
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<td>Future events, nothing has come up to date</td>
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<tr>
<td>25/06/15</td>
<td>Child Health Quality Group</td>
<td>Have asked if NHCC would provide consumer input. Alan to give members assigned contacts to them.</td>
<td>Alan Davis</td>
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<td>25/06/15</td>
<td>Northland Clinical Governance forum</td>
<td>Asked for NHCC input around discharge and restricted for the documentation to be more consumer friendly. Around co-design and reviewing what we have and what we currently don't have and what needs to happen.</td>
<td>Alan Davis</td>
<td>Alan Salmon (021 774 828 email <a href="mailto:kevin.salmon@alzheimers.org.nz">kevin.salmon@alzheimers.org.nz</a>)</td>
<td>Khiuangi Cherrington 09 405 4904 email</td>
<td>Tania Moroney 021 714 252 email <a href="mailto:tmoriarty@uriohau.co.nz">tmoriarty@uriohau.co.nz</a></td>
<td>13 October 2.00pm-3.00pm changed to 16 October 1.30-2.30pm</td>
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<tr>
<td>30/07/15</td>
<td>Cardiac Rehab Redesign Project</td>
<td>Around co-design and reviewing what we have and what we currently don't have and what needs to happen.</td>
<td>Kevin</td>
<td>Chelsea Edmonds 021 130 5088 email <a href="mailto:shelsea0312@gmail.com">shelsea0312@gmail.com</a></td>
<td>Kevin Salmon 021 774 828 email <a href="mailto:kevin.salmon@alzheimers.org.nz">kevin.salmon@alzheimers.org.nz</a></td>
<td></td>
<td>10 September 2015 9.00am to 2.00pm</td>
<td>Tomangaroa Room, Hauora Whakarau, Kawakawa 10-Sep</td>
<td>Attendance at meeting 26 August</td>
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<tr>
<td>30/07/15</td>
<td>Stroke Rehabilitation</td>
<td>Around co-design and reviewing what we have and what we currently don't have and what needs to happen.</td>
<td>Kevin</td>
<td>Chelsea Edmonds 021 130 5088 email <a href="mailto:shelsea0312@gmail.com">shelsea0312@gmail.com</a></td>
<td>Kevin Salmon 021 774 828 email <a href="mailto:kevin.salmon@alzheimers.org.nz">kevin.salmon@alzheimers.org.nz</a></td>
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<td>30/07/15</td>
<td>National Electronic Health Record (NEHR)</td>
<td>Learning EPIC. EPIC is the tool to an electronic approach to the health record.</td>
<td>Margaret</td>
<td>Marilyn Edwards 021 435 391 email <a href="mailto:mel350@dtna.co.nz">mel350@dtna.co.nz</a></td>
<td>Debbie Walker 027 277 3995 email <a href="mailto:debby.w@hhs.co.nz">debby.w@hhs.co.nz</a></td>
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<td>Attendance at meeting 6 August 2013</td>
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<tr>
<td>18/08/15</td>
<td>Advanced Care Planning for Maori</td>
<td>Attendance 2nd Workshop to review National ACP document and its cultural appropriateness for Maori</td>
<td>Jessica O'Donner</td>
<td>Kathy Diamond 0272333508 email <a href="mailto:kathy@hth.co.nz">kathy@hth.co.nz</a></td>
<td>Hikurangi Cherrington 09 405 4904 email</td>
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<td>18/08/15</td>
<td>Palliative Care Workshops</td>
<td>2 x 45 minutes interviews and 1 60 minute observation on Parent and Professional Knowledge in Relation to Children with Special Needs in Early Childhood Development</td>
<td>Kevin</td>
<td>Kathy Sadgrove 021 861 43744, email <a href="mailto:kaysadgrove@hhs.co.nz">kaysadgrove@hhs.co.nz</a></td>
<td>Hikurangi Cherrington 09 405 4904 email</td>
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<td>07/09/15</td>
<td>Information for consumers and health providers - Jenni Moore</td>
<td>Consumer representation at a meeting to discuss needs, available options and shared approach</td>
<td>Keri</td>
<td>Marilyn Edwards 021 435 391 email <a href="mailto:mel350@dtna.co.nz">mel350@dtna.co.nz</a></td>
<td>Kevin Salmon 021 774 828 email <a href="mailto:kevin.salmon@alzheimers.org.nz">kevin.salmon@alzheimers.org.nz</a></td>
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<td>16 October 1.30-2.30pm changed to 13 October 2.00pm-3.00pm</td>
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<td>Jenni</td>
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<td>Kevin Salmon 021 774 828 email <a href="mailto:kevin.salmon@alzheimers.org.nz">kevin.salmon@alzheimers.org.nz</a></td>
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<td>Marilyn Edwards 021 435 391 email <a href="mailto:mel350@dtna.co.nz">mel350@dtna.co.nz</a></td>
<td>Brian Vickers 021 436 5735, 021 445 350 email <a href="mailto:dbandad@mac.com">dbandad@mac.com</a></td>
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<td>29/09 11.00am to 2.30pm</td>
<td>Waipoua Meeting Room</td>
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<td>Marilyn Edwards 021 435 391 email <a href="mailto:mel350@dtna.co.nz">mel350@dtna.co.nz</a></td>
<td>Brian Vickers 021 436 5735, 021 445 350 email <a href="mailto:dbandad@mac.com">dbandad@mac.com</a></td>
<td></td>
<td>29/09 3.00pm to 5.00pm</td>
<td>Waipoua Meeting Room</td>
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