

## VALUES AND BEHAVIOURS

Our VALUES and Supporting Statements	Our BEHAVIOURS
<p style="text-align: center;"><b>People First</b> <b>Taangata i te tuatahi</b></p> <p style="text-align: center;"><i>People are central to all that we do</i></p>	<p>He whakapapa, he mokopuna, he tamariki, he maatua, he tupuna</p> <p>He aha te mea nui. He tangata, he tangata, he tangata.</p> <p>We are inclusive</p> <p>We acknowledge individuality, teamwork and partnership</p> <p>We bring humour in to our work</p>
<p style="text-align: center;"><b>Respect</b> <b>Whakaute (tuku mana)</b></p> <p style="text-align: center;"><i>We treat others as we would like to be treated</i></p>	<p>Kia ngohengohe, whakaaro nui ki etahi atu</p> <p>We show courtesy, care and respect for people's needs, values and beliefs</p> <p>We enquire</p> <p>We take personal responsibility for our actions</p> <p>We honour commitments</p>
<p style="text-align: center;"><b>Caring</b> <b>Manaaki</b></p> <p style="text-align: center;"><i>We nurture those around us, and treat all with dignity and compassion</i></p>	<p>Ko te manaaki – he whangai – he kakahu he ropiropi. Akona e te whanau whaanui</p> <p>We understand the impact of our actions on others</p> <p>We are sensitive and empathetic</p> <p>We are available and accessible</p> <p>We are kind to each other</p> <p>We display integrity</p>
<p style="text-align: center;"><b>Communication</b> <b>Whakawhitiwhiti korero</b></p> <p style="text-align: center;"><i>We communicate safely, openly and with respect to promote clear understanding</i></p>	<p>Tika, pono, aroha</p> <p>We listen</p> <p>We use language the recipient understands</p> <p>We openly share information and knowledge</p> <p>We are timely in our responses</p> <p>We smile</p>
<p style="text-align: center;"><b>Excellence</b> <b>Taumata teitei (hiranga)</b></p> <p style="text-align: center;"><i>Our attitude of excellence inspires success, competence, confidence and innovation</i></p>	<p>Kia mataara te wairua – kia ngakau whakaiti</p> <p>We display leadership, efficiency and commitment in all our activities</p> <p>We are open to new ideas and doing it differently</p> <p>We are accountable</p> <p>We value personal and professional development</p> <p>We make decisions based on fact and best evidence</p>

