

Mental Health and Addiction Services

Crisis Service	
<p><u>Weekends and after hours:</u> Contact 0800223371</p> <p><u>Monday to Friday 8am to 4.30pm</u> contact community mental health and addiction team below.</p>	People who are experiencing a Mental Health crisis and are considered a danger to themselves or others.
0800 Mental Health Line	
0800 mental health line 0800223371	People who believe they require assistance from Mental Health and Addiction Service after normal working hours.

NDHB Mental Health and Addiction Services Referral Pathway and Team Criteria

Listed below are the individual access criteria for each service within NDHB Mental Health and Addiction service.

Service	Criteria
Te Roopu Kimiora – Child & Adolescent Mental Health and Addiction Service	
<p>Whangarei 14 West End Ave Ph: 09 430 4101 ext 8320 Fax: 09 470 0083</p> <p>Kaikohe 29 Rankin St Ph: 09 401 2570 or 0800 100 643 Fax: 09 401 2507</p> <p>Kaitaia 32 Worth St Ph: 09 408 2490 Fax: 09 408 2497</p> <p>Kaipara Awakino Rd Ph: 09 439 7149 ext 6724 Fax: 09 439 9202</p>	<p>Children aged 0-14</p> <p>Adolescents/youth aged 15 to 17 (some flexibility) & have serious mental health and/ or substance abuse disorders</p> <p>Children and Adolescents whose parents have a mental illness and/ or substance abuse disorders which is creating issues for children.</p>

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<p>General Adult Community Mental and Addiction Services</p>	
<p>Northern Whangarei Ph: 09 4304101 ext 3501/3502 Fax: 09 430 4105</p> <p>Methadone and Alcohol and Drug Services</p> <p>Whangarei 19 Norfolk St Ph: 09 438 3868 Fax: 09 459 6264</p>	<p>Adults between 18 – 65 years who are experiencing moderate to severe mental health and/or addiction problems.</p> <p>People 18years and over who have a substance related diagnosis and/or are having problems related to their own or another persons alcohol and/or drug use and their family/whanau</p>
<p>Southern Whangarei, 09 4304101 ext 3501 / 3502</p> <p>Kaipara / Dargaville Awakino Road Ph: 09 439 7149 ext 6724 Fax: 09 4399202</p>	<p>Adults between 18 – 65 years who are experiencing moderate to severe mental health problems and those people and their family/whanau who have a substance related problem related to their own or another persons alcohol and/or drug use.</p>
<p>Kaikohe 5 Dickeson Rd Ph: 09 404 0280 ext 5871 or 0800 222 449 Fax: 09 405 3947</p>	<p>Adults between 18 – 65 years who are experiencing moderate to severe mental health problems and those people and their family/whanau who have a substance related problem related to their own or another persons alcohol and/or drug use</p>
<p>Kerikeri 1st floor, John Butler Bldg 0800 222 449</p>	<p>Adults between 18 – 65 years who are experiencing moderate to severe mental health problems and those people and their family/whanau who have a substance related problem related to their own or another persons alcohol and/or drug use</p>

<p>Kaitaia Redan Road Ph: 09 408 0010 ext 4720/4721 Fax: 09 408 8650</p>	<p>Adults between 18 – 65 years who are experiencing moderate to severe mental health problems and those people and their family/whanau who have a substance related problem related to their own or another persons alcohol and/or drug use</p>
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<p>Te Roopu Whitiara – Maori Mental Health Service</p>	
<p>Whangarei Maunu Road, Ph: 09 430 4101 ext 3537</p> <p>In other areas the Maori Mental Health Services are accessed via the district teams</p>	<p>Persons aged 18 – 65 identifying as Maori with moderate to severe mental health with or without addiction problems</p>

<p>Psychiatric for Older People Services</p>	
<p>Whangarei Hospital Rd Ph: 09 430 4101 ext 8408 Free Phone: 0800 88 88 90</p> <p>Kerikeri 1st Floor, John Butler Building 021 370045</p> <p>Kaitaia Redan Road Ph: 09 408 0010 ext 4730</p>	<p>All persons over 65 years with active and serious mental health problems, or who require a differential diagnosis, or who have a pre-existing mental illness with the addition of an age-related illness (in consultation with the team).</p>

<p>Whangarei Mental Health Unit Inpatient Service</p>	
<p>Hospital Rd Ph: 09 430 4101 ext 8278 for the ward</p> <p>Discharge Co-ordinator – ext 8278</p> <p>Manager – ext 8297</p>	<p>For people in the acute stage of psychiatric illness, or who are in need of a period of close observation and/or intensive investigation and/or intervention, where this is unable to be safely provided within a community setting or less acute inpatient service.</p> <p>Entry & admission can only be initiated through the Crisis Team or local community Mental Health & Addiction Teams.</p>