



21 July 2021

[REDACTED]

Dear [REDACTED]

Official Information Act Request

You have asked for information about ambulance delays at accident and emergency departments.

I was hoping to find out how frequently people are waiting more than 15 minutes to be handed over to a and e from the ambulance.

Am I able to find this out, as well as how this winter compares to the previous three years?

Northland DHB does not hold or capture this information. I have therefore decided to decline your request in accordance with section 18(g) of the Official Information Act. You have a right to complain to the Ombudsman about my decision to decline your request.

Northland DHB supports the open disclosure of information to assist public understanding of how we deliver our services. This includes proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been provided to you. Personal or identifying information will be redacted from any response published online. If you consider there are good reasons why this response should not be publicly available we will consider your views.

If you have any questions regarding Northland DHB's response to your information request please contact Northland DHB's Communications Manager, in the first instance at communications@northlanddhb.org.nz.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Nick Chamberlain', written over a light blue circular watermark.

Dr Nick Chamberlain
Chief Executive