



2 May 2022

[Redacted]

Dear [Redacted]

Official Information Act Request

On 5 April 2022 the Ministry for Pacific Peoples transferred your Official Information Act request regarding interpreter services to Northland DHB.

If you were able to give me information on the utilisation of interpreters in Northland, either the DHB or in Primary Care (which you probably do not have, unless the DHB is funding primary care interpreting) I am trying to establish what the demand is for interpreting services overall to build a case for better access and funding in Primary Care,

Northland DHB does not hold Information about the use of interpreter services in the primary care environment.

The table below lists interpreter utilisation (number of events requiring an interpreter) in our hospitals (Whangarei, Dargaville, Kaitia and Kawakawa/Bay of Islands) from 1 January 2020 to 25 March 2022.

	2020	2021	2022 (to 25 March)
Mandarin	22	24	17
Cantonese	1	15	2
Korean	3	20	2
Vietnamese	4	-	-
Cambodian (Khmer)	3	6	1
Burmese	-	1	4
Japanese	-	1	-
Filipino (Tagalog)	2	1	-
Tamil	1	4	1
Tongan	6	-	1
Thai	-	-	1
Samoan	4	6	-
Gujarati	-	-	1
Spanish	1	1	1
German	1	-	-
Arabic	3	2	-
Punjabi	2	2	-
Hindi	2	6	-
Fijian Hindi	-	1	-
Persian (Farsi)	1	-	-
Nepali	1	-	-
Singhalese	-	1	-

Northland DHB supports the open disclosure of information to assist public understanding of how we deliver our services. This includes proactive publication of anonymised Official Information Act responses on our website from 10 working days after they have been provided to you. Personal or identifying information will be redacted from any response published online. If you consider there are good reasons why this response should not be publicly available we will consider your views.

If you have any queries about Northland DHB's response to your information request please contact me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'N Chamberlain', written in a cursive style.

Dr Nick Chamberlain
Chief Executive