Northland Health Consumer Council

Minutes

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| 1700 – 1900 | Thursday, 25 February 2021 | Waipoua Meeting Room, Tohora House |

### Present/Apologies

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| Attendance | Jan | Feb | Mar | April | May | June | July | Aug | Sep | Oct | Nov | Dec |
| Lynne Tucker |  |  |  |  |  |  |  |  |  |  |  |  |
| Kristina Duran |  |  |  |  |  |  |  |  |  |  |  |  |
| Penny Franklyn |  |  |  |  |  |  |  |  |  |  |  |  |
| Kathryn Sadgrove |  |  |  |  |  |  |  |  |  |  |  |  |
| May Seager | x | o |  |  |  |  |  |  |  |  |  |  |
| Sonny Joseph Pere-Epiha | o | o |  |  |  |  |  |  |  |  |  |  |
| Dianne Fowlie |  | x |  |  |  |  |  |  |  |  |  |  |
| Moira Thompson | -- | -- |  |  |  |  |  |  |  |  |  |  |
| Johnny Kumitau |  |  |  |  |  |  |  |  |  |  |  |  |

 = present, x = apologies given, o = no information, c = cancelled due to COVID-19

Chair: Lynne Tucker Minute taker: Kim Doble

In attendance: Maree Sheard

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| 1. Meeting opening – Blessing/Karakia |
| 1. Agreed Previous Minutes of 28 January 2021 |
| 1. Matters Arising    1. Apologies – Trudi Dahlkamp, Dianne Fowlie    2. Conflict of interest – none    3. Car parking tickets – distributed as required   3.4 Meeting payment forms can be obtained via Kim. If attending Zoom meetings payment will be made by proof of attendance on meeting minutes. |
| 1. Presentations    1. Ngā Tātai Ihorangi - the utilisation of mātauranga Maori within the context of service delivery, and in particular for our discussion re: Telehealth - Koha Aperahama and Roy Davidson |
| 1. General Business   5.1 Review Schedule of Requests for Meetings   * The members reviewed the schedule, Kim will update   5.2 Expression of interests received and current membership   * Lynne asked the members to continue to put forward new members for recruitment   5.3 Projects for 2021   * Existing Going to Hospital document – the members would like to review this to include Food and Cleaning Services * Frequent visits to ED * Booking systems and access to services for the elderly after discharge, NASC to do a presentation * Transport problems to hospital – inconsistencies across Northland in transport provided * Outpatient appointments – delays with appointment letters and communication. Lynne asked members to give examples of problems |
| 1. Updates from Regular Meetings  * Kim will email the report to the members on the following meetings: * **Clinical Governance Board** * **Child Health Clinical Governance Group** * **Document Review Group** * **Workplace Violence Prevention** * **Telehealth Steering Group** * **Maternity Governance Group** * **Advanced Care Planning** * **Capital Works** * **The Health System and Patient Care Data Reporting Group** * **Reportable Events Committee** * **Diabetes** * **Sustainability Committee** |
| 1. Round Robin – no comments |
| 1. Meeting Closed – Blessing/Karakia |

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| Actions |
| Kim will contact the Disability Services and Blind Foundation regarding new members |
| Kim will contact Clinical Director of ED, General Manager of Surgical Services and Clinical Director of NASC to do presentations in the coming months |
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**Next meeting:** 1700-1900 Thursday, 25 March 2021

**Venue:** Waipoua Meeting Room, Tohora House