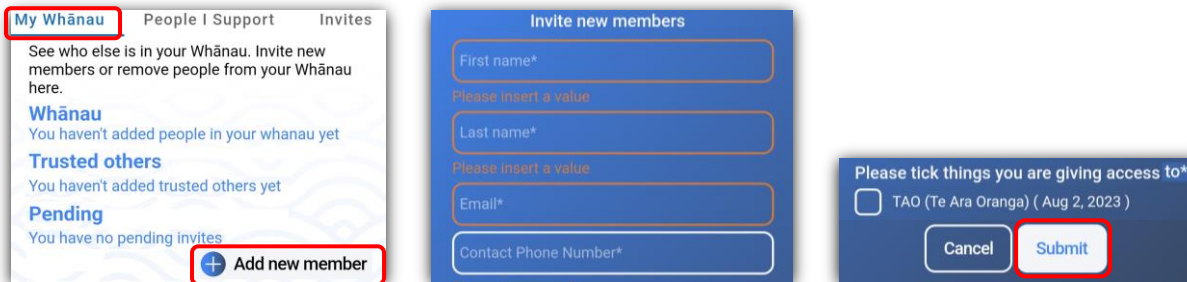




Send Invitations to whānau

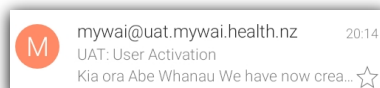
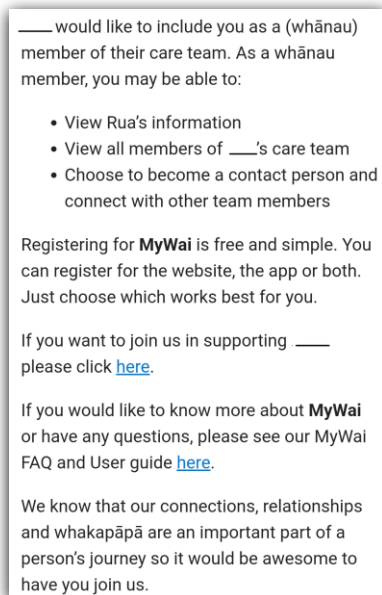
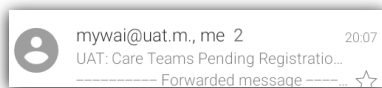
Invite your trusted support people to share your MyWai journey

- In the **MyWai** app > **My Whānau** > **Add new member** > complete the form > click **Submit**
- Fields with an orange border are mandatory (email is mandatory, contact phone number is optional)



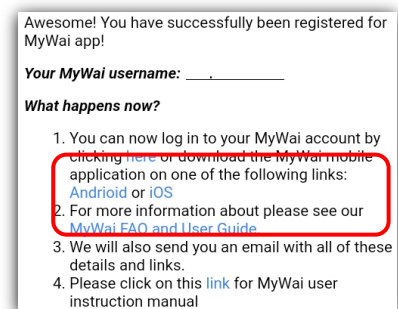
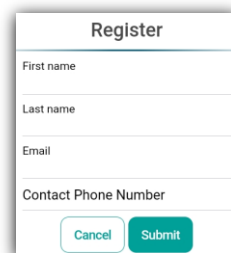
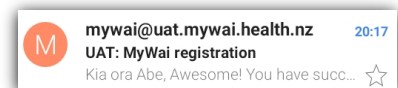
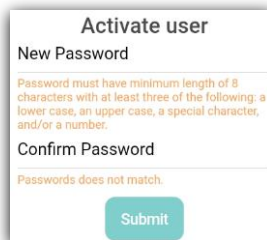
What happens next?

1. An email is sent (to whānau)
2. (Whānau) **activate** the account
3. (Whānau) confirm **registration**



To get your account active right away, please click on the button below. You will also be asked to create your own password.

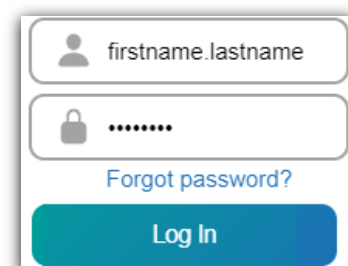
Get started in MyWai



4. Whānau find/download **MyWai** app from **Play Store** OR **App Store** onto their mobile phone
5. Whānau log into **MyWai**

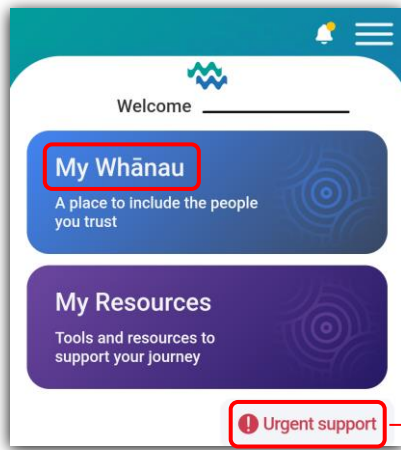
OR log into the MyWai website:

<https://mywai.health.nz/portal/login>



In MyWai, whānau accepts access to the programmes their Person is active in?

1. Click **My Whānau**

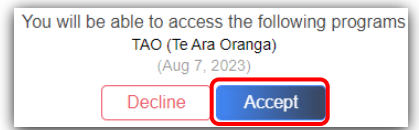


2. In **Invites**, whānau clicks the invite



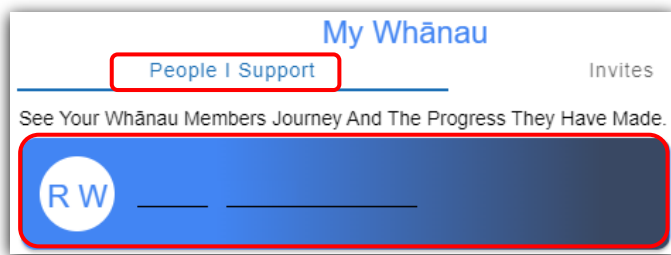
For urgent mental health support, please contact 111 or Mental Health Line on 0800 223 371. Alcohol & Drug Helpline is available 24 hrs per day, 7 days per week on 0800 787 797 or text on 8681. Call/text 1737 to speak with a trained counsellor.

3. Whānau clicks **Accept**



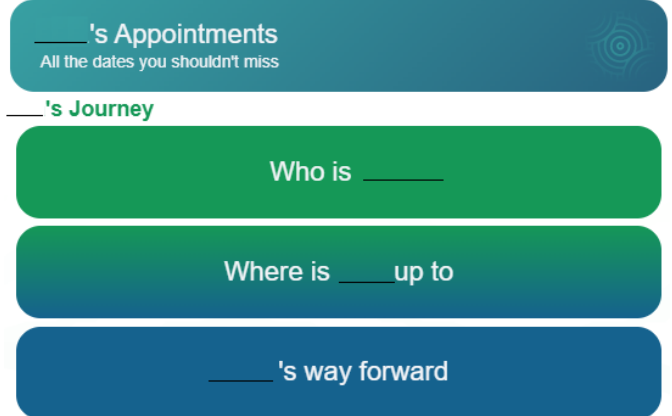
What can whānau see?

In **People I Support**, click to open the Person's record



A 3-minute inactivity timeout has been built into the app, to protect phone privacy

Whānau click to open each section of the record



Whānau sees the Person's Appointments

View details of upcoming appointments for the Person whānau is supporting, with date, time, and location

Whānau sees the Person's Journey

To support the Person's journey, whānau can read aspirations, track progress and view forms and notes

